



Tyagbir Hem Baruah College

Karchantola, Jamugurihat, Sonitpur, Assam-784189

Students Feedback Analysis Report : 2021-2022

INTRODUCTION

THB College is situated in Jamugurihat. It is affiliated to Gauhati University. The college offers UG courses in Arts and Science. Presently over 1500 students are studying in the college. The Internal Quality Assurance Cell (IQAC) of the college is an important organ of the college constantly working towards quality improvement and betterment of students' learning experiences. In order to continue the pace of progress in various areas the IQAC collect and analyze feedback from students and get them audited for remedial measures. This report focuses on the feedback of students on the Course, Teacher, non-teaching staff and facilities provided by the college.

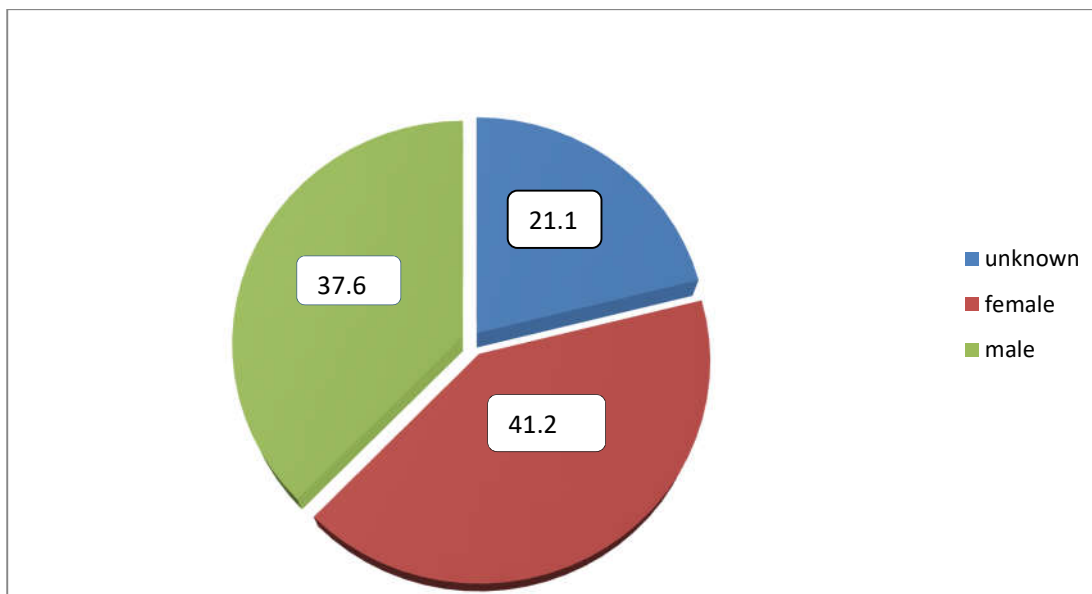
DATA COLLECTION AND ANALYSIS

With the purpose of collecting feedback from the students a Google form was created and sent to students. As many as 195 responses have been received from the students. In order to arrive at comprehensive result, useful statistical tool like SPSS has been used to analyze the data. Here attempt is made to present the data with the help of different graphs.

STUDENT FEEDBACK

1. Student Profile

Chart-1



As explained earlier, total of 195 responses have been collected from students of Arts and Science through Google form out of which 41.2% of the respondents were female, 37.6% were male and 21.1% of the respondents did not mention their sex.

Chart- 2

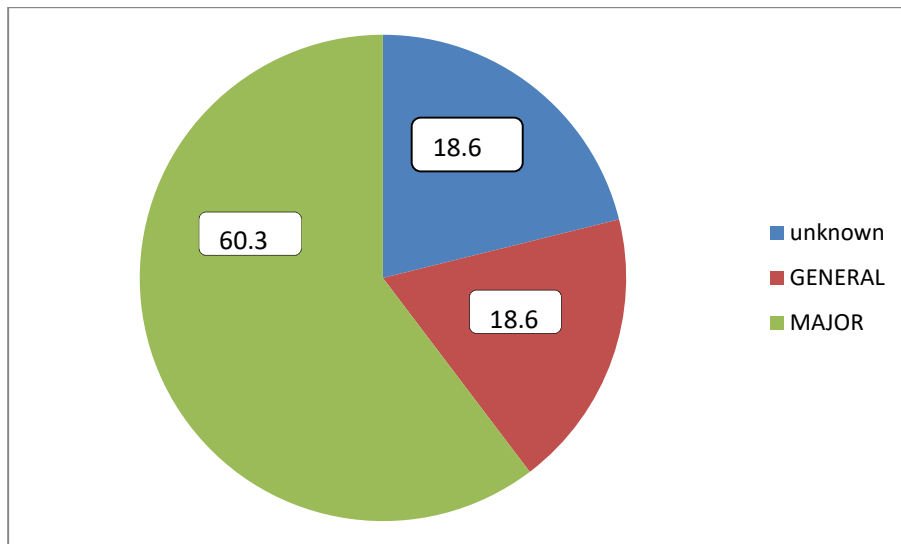


Chart-2 presents the course-wise classification of student respondents. It is found that, majority of the respondents, i.e.60.3% are the students with Major subjects. 18.6% of the respondents study General course and the rest, which consist of 21.1% of the respondents have not mentioned the course they studied.

2 Student feedback on course offered.

The college is affiliated with Gauhati University. It follows the course and syllabus prescribed by the university. In order to analyze the student’s response on course content various question were asked and 194 responses were collected from the students. Each one of them is explained below.

2.1 Satisfactory level of students in course offered.

Chart-3

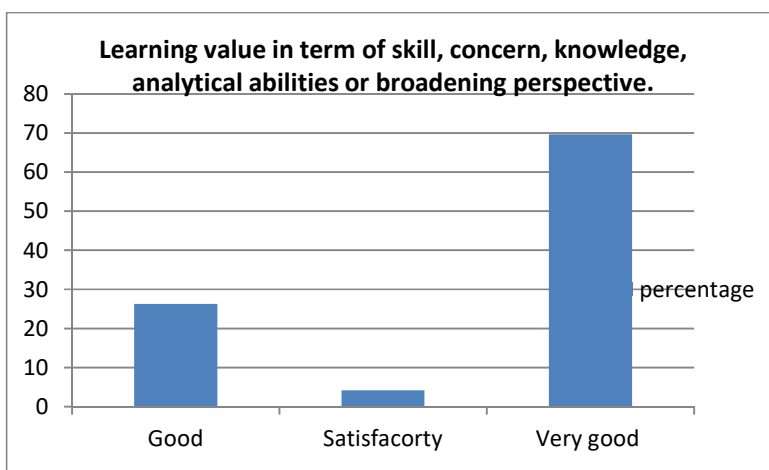


Chart-3 shows the satisfactory level of the students about the learning value in term of skill, knowledge and abilities they achieved from the course they learnt. Out of 195 respondents 69.6% of them are ‘highly satisfied’ with the learning value they attained from the course they obtained; 26.3% of the students respond

‘very good’ to the learning value they attained and only 4.1 % of the students found ‘satisfactory’ level of learning value they attained.

2.2 Students’ feedback on the course about the applicability/relevance to real life situation.

Chart-4

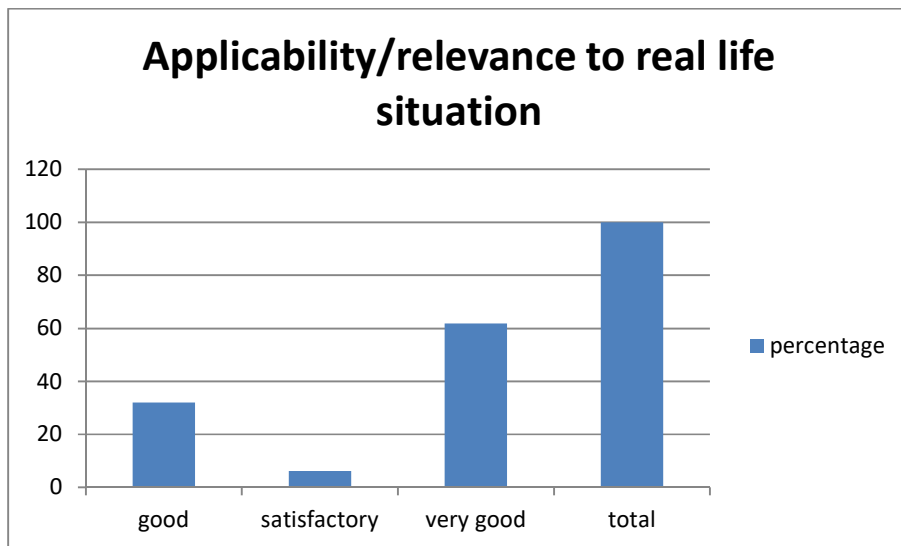


Chart-4 shows the students feedback on the applicability/relevance to real life situation of the course they learnt. It is seen that 64.4% of the students rate it ‘very good’ when 28.9% of the students respond ‘good’ and the rest 6.7% of the students find it ‘satisfactory’.

2.3 Students’ feedback of the depth of the course content.

The college is affiliated to Gauhati University. It follows the course and syllabus prescribed by the university. In order to analyze the data the students were asked about the depth of the course content. The frequency table of the responses is given below:

Table-1

Responses	Frequency	Percent
Good	44	22.7
Satisfactory	7	3.6
Unsatisfactory	1	0.5
Very Good	142	73.2
Total	194	100.0

From chart-5 it is seen that, out of 194 students 73.2% of them are ‘strongly satisfied’ with the depth of the course content; 22.7% of the students respond ‘good’ to the question asked; 7% of the students found the course content ‘satisfactory’ and 0.5% of the students are ‘unsatisfied’ with the depth of the course content.

2.4 Students’ feedback on extent of coverage of course.

Table-2

Responses	Frequency	Percent	Cumulative Percent
Good	57	29.4	29.4
Satisfactory	8	4.1	33.5
Unsatisfactory	1	0.5	34.0
Very Good	128	66.0	100.0
Total	194	100.0	

Chart-6 depicts the satisfactory level of the students about the extent of coverage of course. It is seen that 66% of the student respond ‘very good’ to the question asked; 29.4% of the students respond ‘good’ and 4.1% of the students found the extent of coverage of the course ‘satisfactory’ while 0.5% of the students found it ‘unsatisfactory’.

Students’ feedback of reading materials provided.

Chart-6

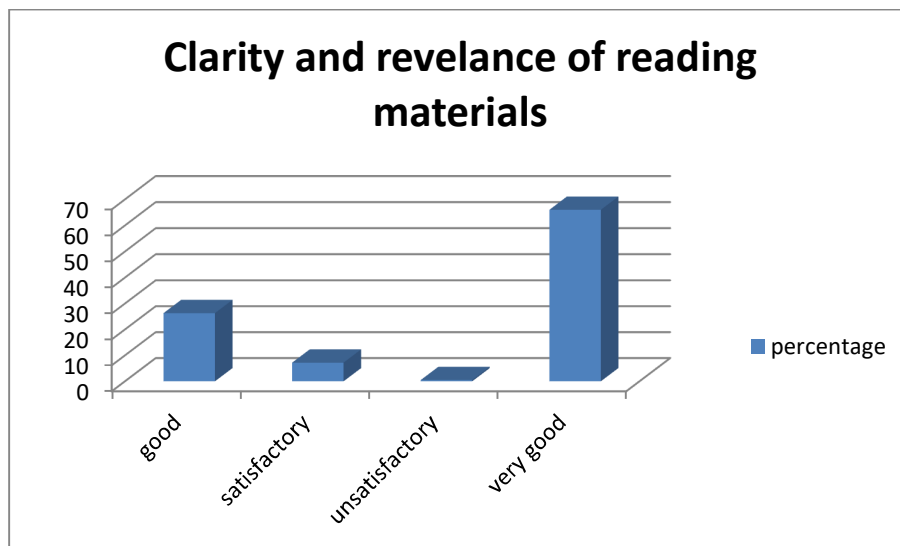


Chart-6 shows the satisfactory level of the students on reading material. It is found that 66% of the students are ‘very satisfied’ with the reading material provided; 26.3% of the students are ‘fairly satisfied’ with the reading material provided; 7.2% of the students find it to be ‘satisfactory’ and the rest 0.5% of the student are ‘not satisfied’ with the reading material they are provided.

2.5 Students’ feedback on extent of effort required by student.

Chart-7

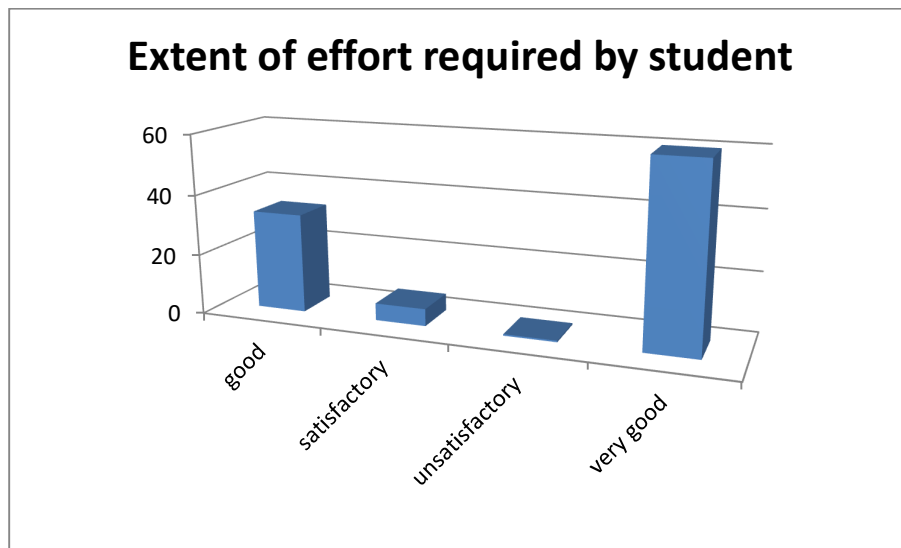


Chart-7 shows responses on effort needed in completing their course, 60.8% of the students respond it to be 'very good'; 33% of the students respond 'good'; 5.7% of the students respond 'satisfactory' and 0.5% of the students respond 'unsatisfactory'.

2.6 Relevance/learning value of a project/report.

Chart-8

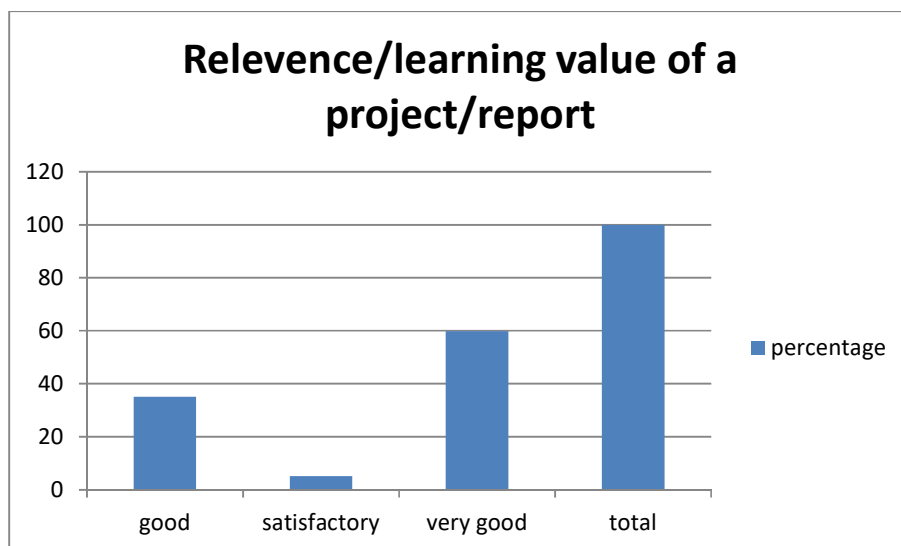


Chart-8 depicts the student feedback on the learning value of a project/report they worked in the college. It is seen that 60% of the students are 'very satisfied' with the learning value of the project; 35.0% of the students are 'fairly satisfied' and 5.0% of the students found it 'satisfactory'.

2.7 Overall rating

Chart-9



Chart-9 is the overall rating about the course provided in the college. It is seen that 66% of the students are 'very satisfied' with the course; 27.8% of the students are 'fairly satisfied' and the rest 6.2% of the students found 'satisfactory' with the course.

3. Feedback of students on Admission procedure

Chart-10

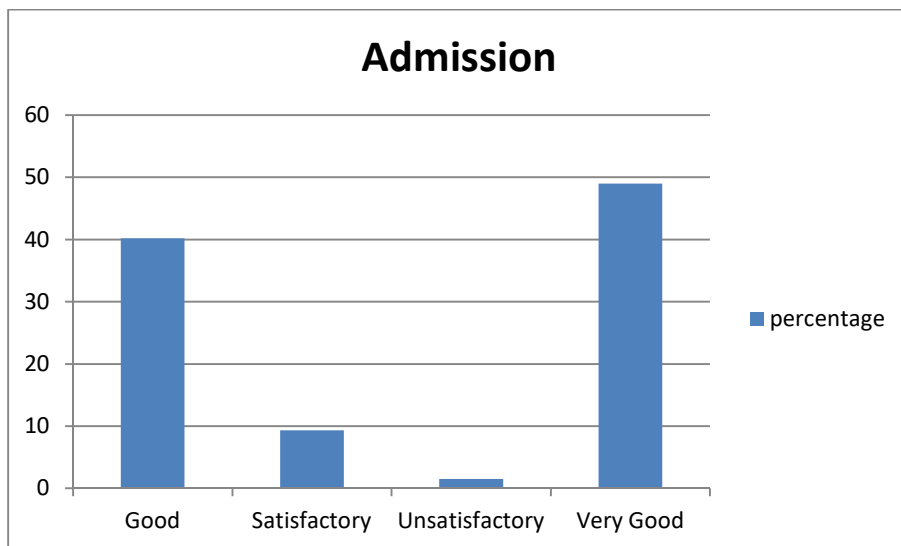


Chart-10 depicts the level of satisfaction of students on admission procedure. It is found that 49% of the students are 'very satisfied' with the admission procedure of the college; 40.2% of the students are 'fairly satisfied' with it, while 9.3% of the students find it 'satisfactory'. The remaining 1.5% students are 'unsatisfied' with the admission procedure of the college.

4. Students feedback on fee structure of the college

Chart-11

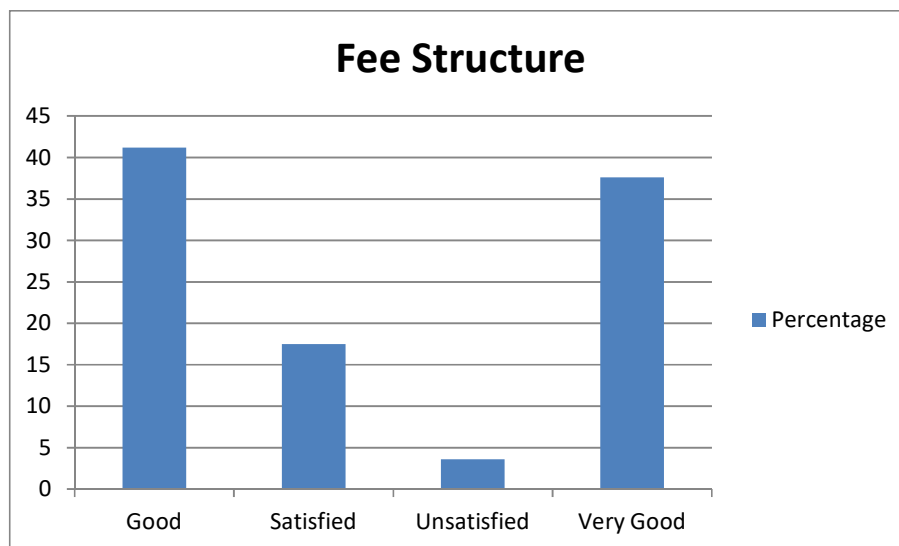


Chart-11 shows the students feedback on fee structure of the college. It is seen that 37.6% of the students are 'highly satisfied' with the fee structure of the college; 41.2% of the students are 'fairly satisfied' and 17.5% of the students are 'satisfied'. Remaining 3.6% of the students are 'not satisfied' with the admission procedure.

5. Student feedback on faculty of the college.

Separate questionnaire was prepared for every teacher and analysis was done separately. However the students were asked an overview question on 'satisfactory' level for faculty members. Their responses are furnished below:

Chart-12

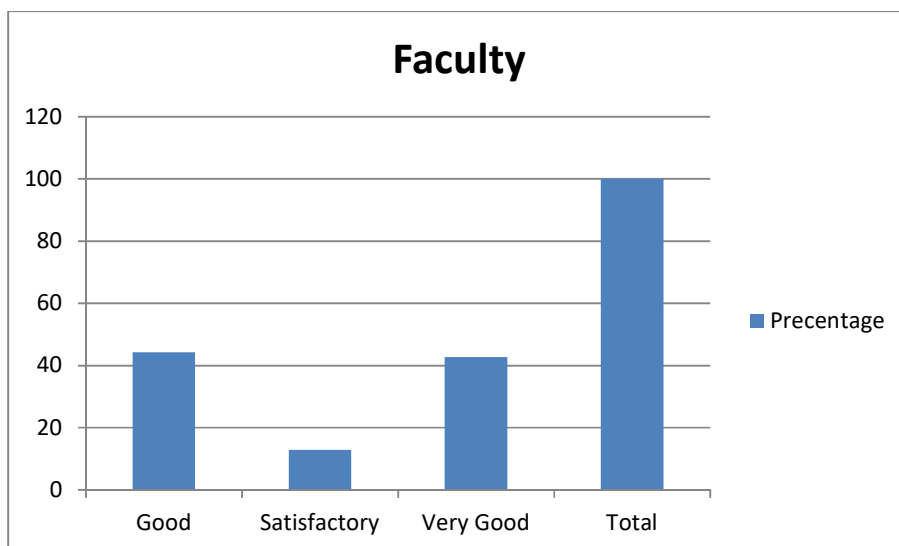


Chart-12 shows the students feedback on faculty of the college. It is seen that 42.8% of the students are 'highly satisfied' with the faculty of the college; 44.3% of the students are 'fairly satisfied' with the faculty of the college; and the rest 12.9% of the students are just 'satisfied' with the faculty of the college.

6. Laboratory and equipment's facilities.

Chart-13

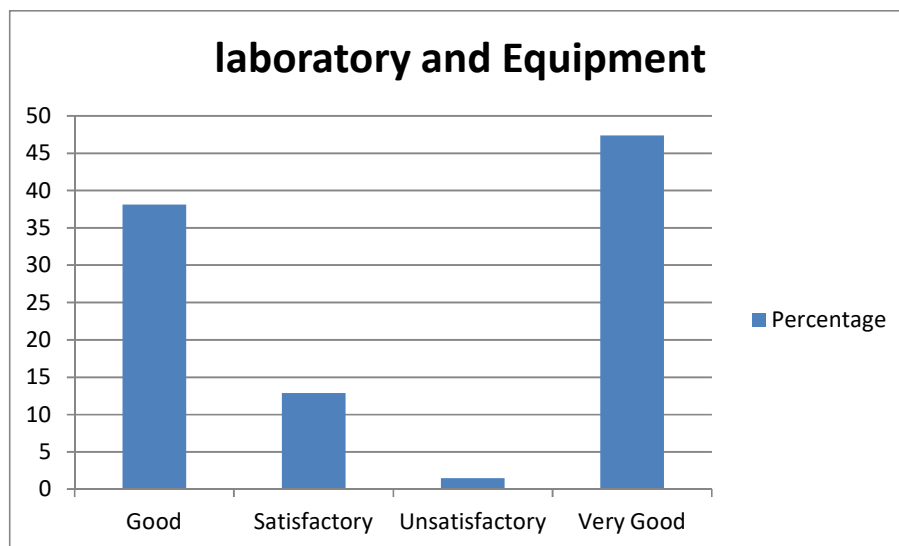


Chart-13 depicts the student feedback on the laboratory and equipment facilities provided by the college. It is seen that 47.4% of the students are 'highly satisfied' with it; 38.1% of the students are 'fairly satisfied' and 12.9% of them consider it satisfactory and the rest 1.5% are 'unsatisfied'

Chart-14

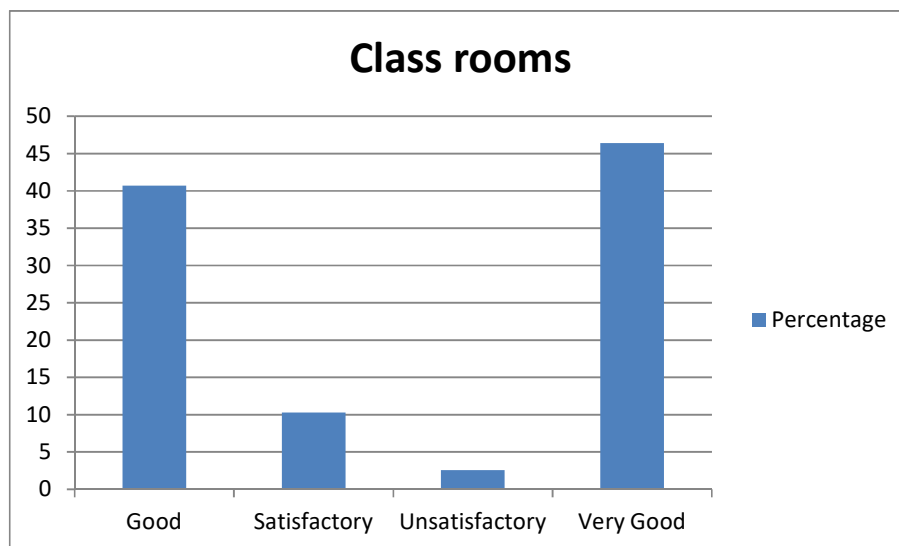


Chart-14 is on the student satisfactory level of classroom. It is seen that 46.4% of them are 'highly satisfied' with it; 40.7% are 'fairly satisfied' with it; 10.3% of them find it 'satisfactory' and 2.5% of the students are 'not satisfied' with the class room they are provided.

Chart-15

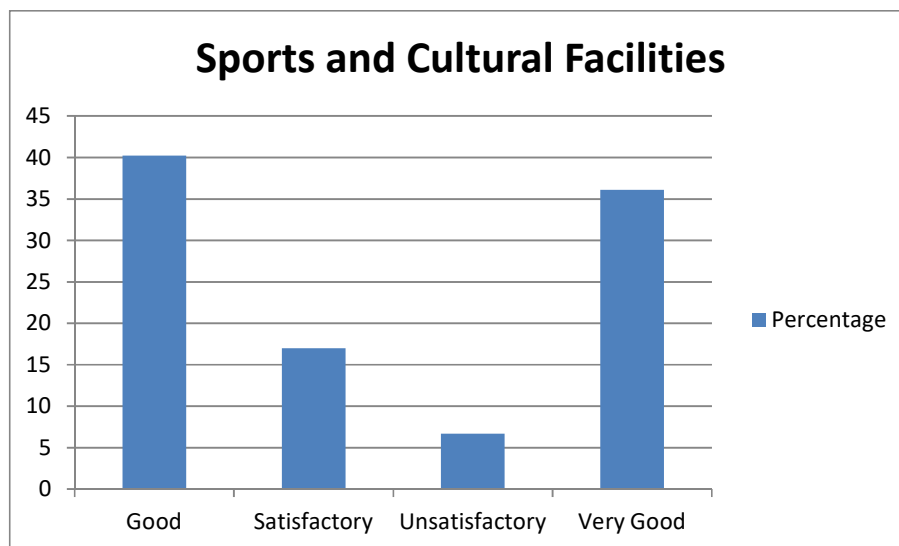


Chart-15 depicts the student feedback on sports and cultural activities of the college. It is seen that 46.4% of the students rate it 'very good', 40.2% of the students rate 'good', 7% of the student rate 'satisfactory' and 6.4% of the students rate 'unsatisfactory'.

Chart-16



Chart-16 shows the student satisfactory level of hostel facilities of the college. Only 23.7% of the students are 'highly satisfied' with it; 32% of them are 'fairly satisfied'. For 17.5% of them it is 'satisfactory' while for 26.3% of them it is not at all 'satisfactory'.

Chart-17

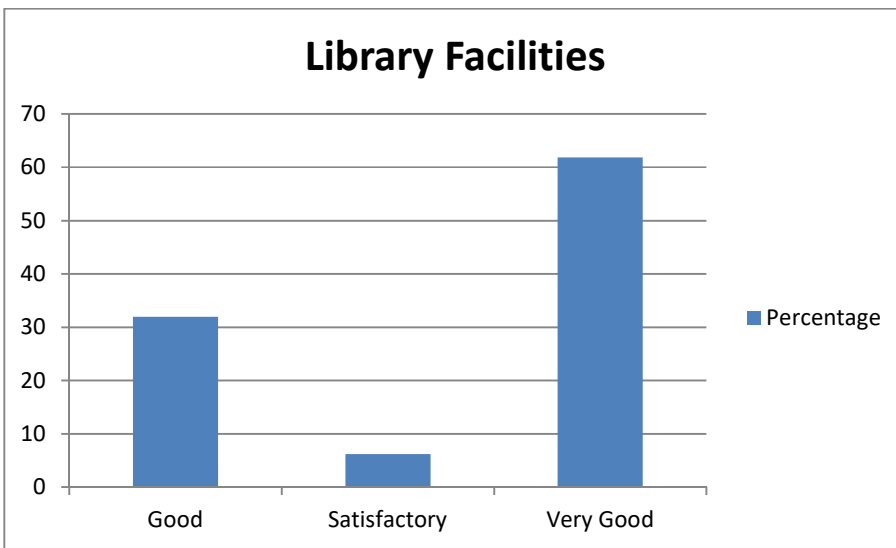


Chart-17 depicts the student satisfactory level on library facilities. It is seen that 61.9% of them are 'highly satisfied' with the library facilities; 32% of them are 'fairly satisfied' with it; the rest 6.1% of them find it 'satisfactory'. No student is found to be 'unsatisfied' with the library facilities of the college.

Chart-18

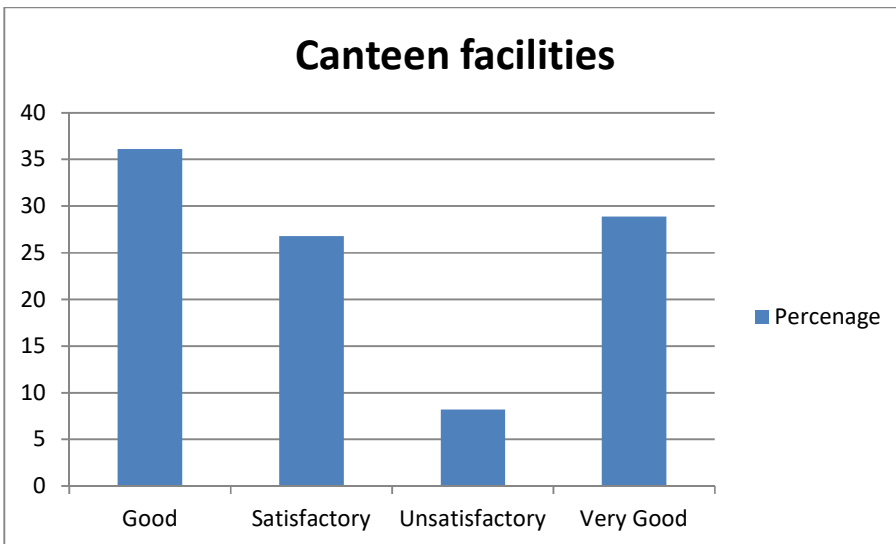


Chart-18 depicts the student feedback of the canteen facilities of the college. It is seen that 28.9% of them are 'highly satisfied' with it; 36.1% of them are 'fairly satisfied' with it; 26.8% of them find it 'satisfactory' and the rest 8.2% of them are 'not satisfied' with the canteen facilities of the college.

Chart-19

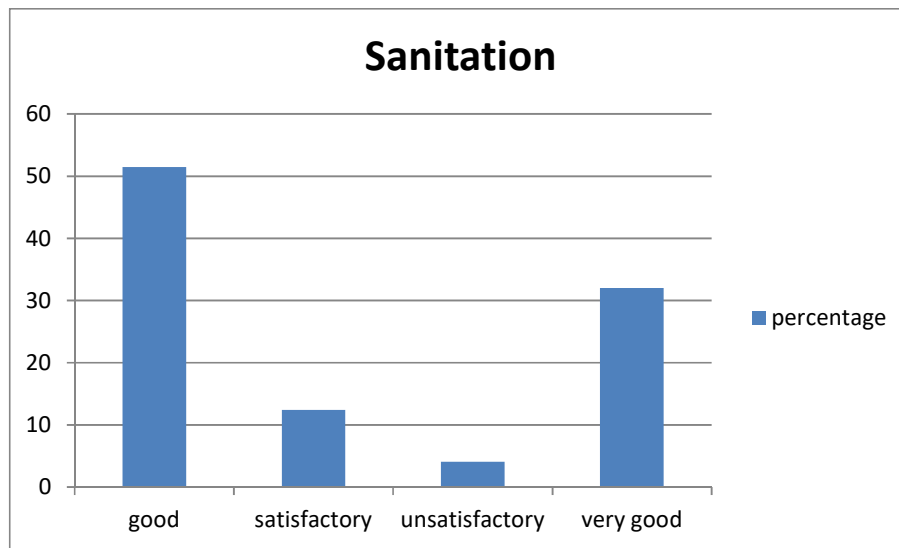


Chart-19 depicts the student satisfactory level of the sanitation facilities of the college. It is seen that 32% of the students are 'highly satisfied' with the sanitation, 51.5% of them are 'fairly satisfied' with it. 12.4% of them are just satisfied with it and the rest 4.1% of the students are 'not satisfied' with the sanitation around the campus.

Chart-20



Chart-20 depicts the student satisfactory level of the college environment. Every student is satisfied with the college environment. In fact it is seen that 67.5% of them are highly satisfied with the college environment, 27.8% of the students are fairly satisfied with the college environment and the rest 4.6% of the students are just satisfied with the college environment.

Chart-21

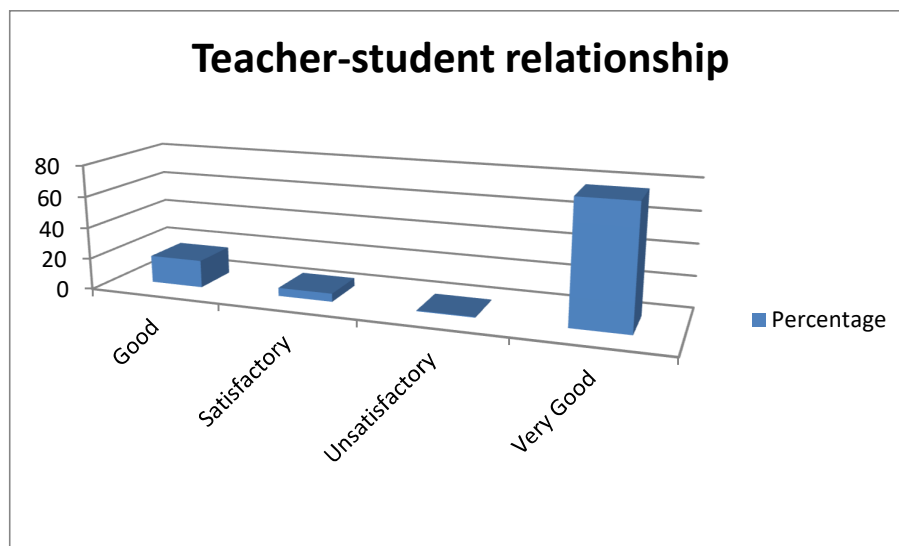


Chart-21 shows student feedback on teacher-students relationship. It is seen that 76.8% of the students respond ‘very good’ regarding their relation with the teachers. For 17.5% of the students it is ‘good’ and for 5.2% of the students it is satisfactory. For the remaining 0.5% of the students it is unsatisfactory.

Chart-22

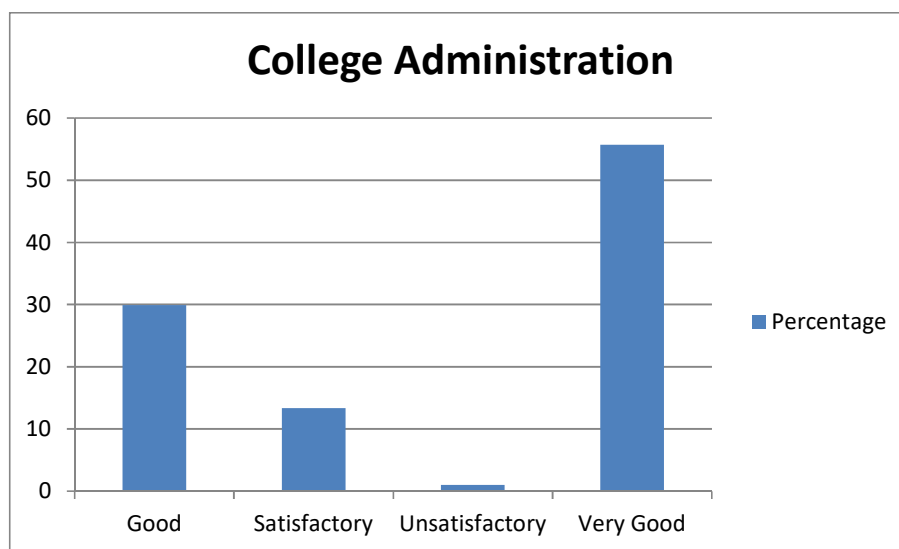


Chart-22 presents the student satisfactory level of the college administration. It is seen that 55.7% of the students are ‘highly satisfied’ with the college administration; 29.9% of the students are ‘fairly satisfied’ with the college administration; 13.4% of the students are just ‘satisfied’ and the rest 1% of them are ‘not satisfied’ with the college administration.

Chart-23

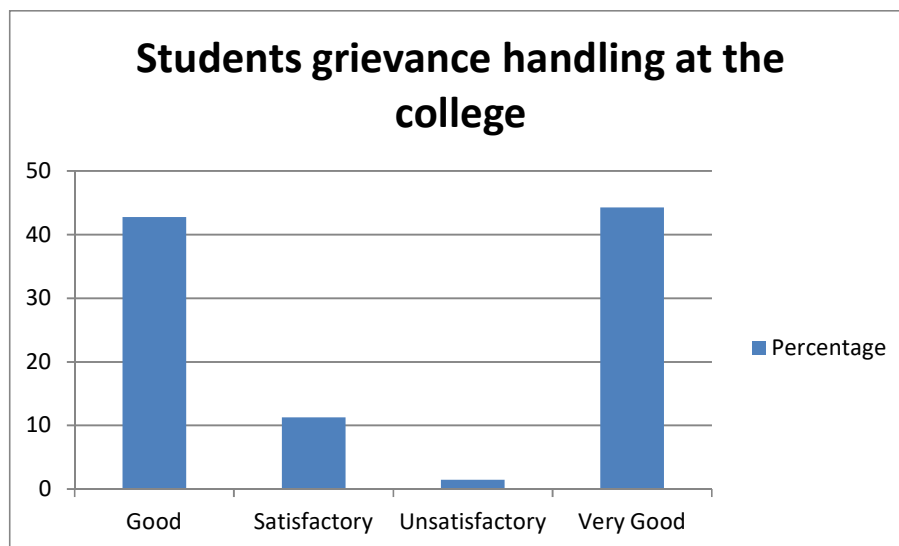


Chart-23 offers the feedback of students' grievance handling at the college. 44.3% of the students respond 'very good' at student grievance handling at the college; While 42.8% of the students respond 'good' to the students grievance handling question they were asked; 11.3% of the students respond 'satisfactory' and 1.5% of the students respond 'unsatisfactory'.

Chart-24

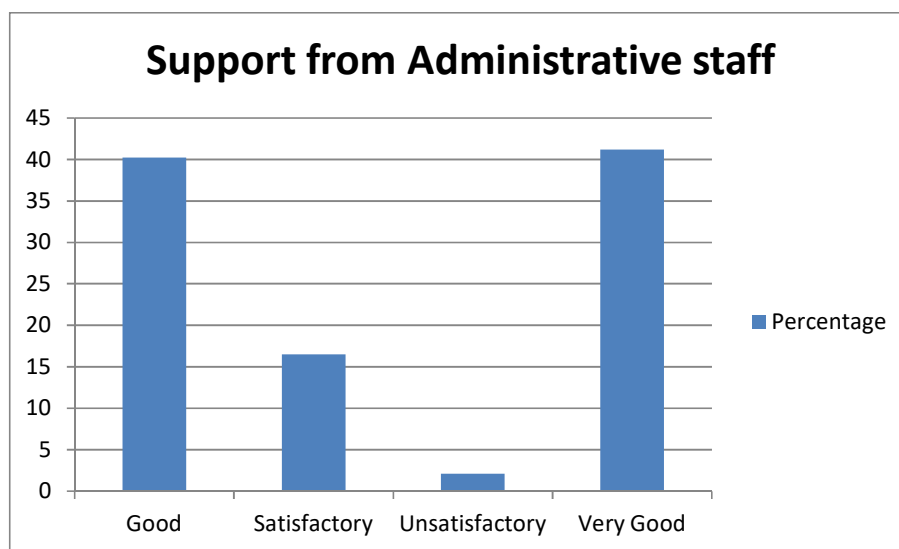


Chart-24 shows the students feedback on whether they get support from administration staff. It is seen that 41.2% of them responses very good to the question they were asked; 40.2% of them responses good to the question they were asked; 16.5% of them responses satisfactory to the question they were asked; and the rest 2.1% of them unsatisfied with the question they were asked.

Chart-25

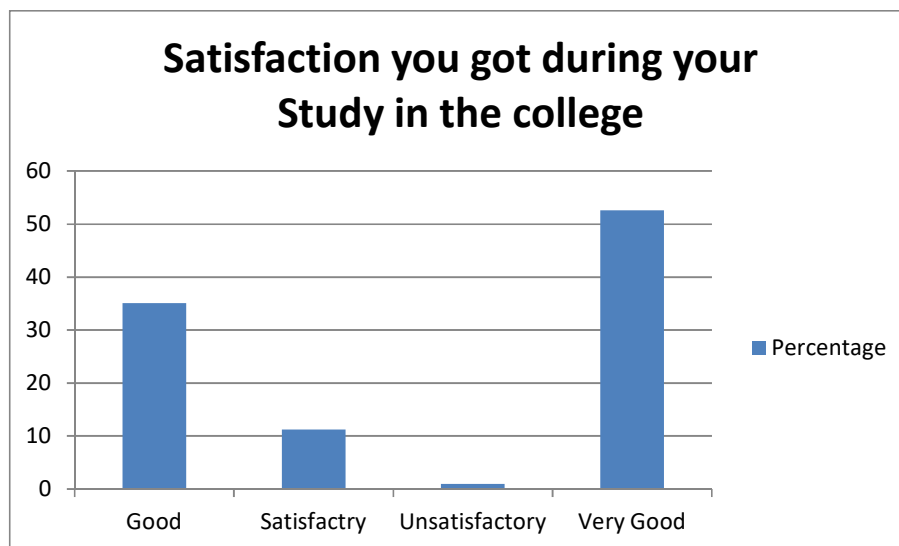


Chart-25 is the satisfactory level of the students when they were studying at the college. It is seen that 52.6% responses very good; 35.1% of them responses good; 11.3% of them responds satisfactory and the rest 1% of them responds unsatisfactory.

Chart-26



Chart-26 depicts student satisfactory level of the departments of the college. It is seen that 73.7% of them responds 'very good', 20.6% of them respond 'good' and the rest 5.7% of them respond 'satisfactory'.

Chart-27

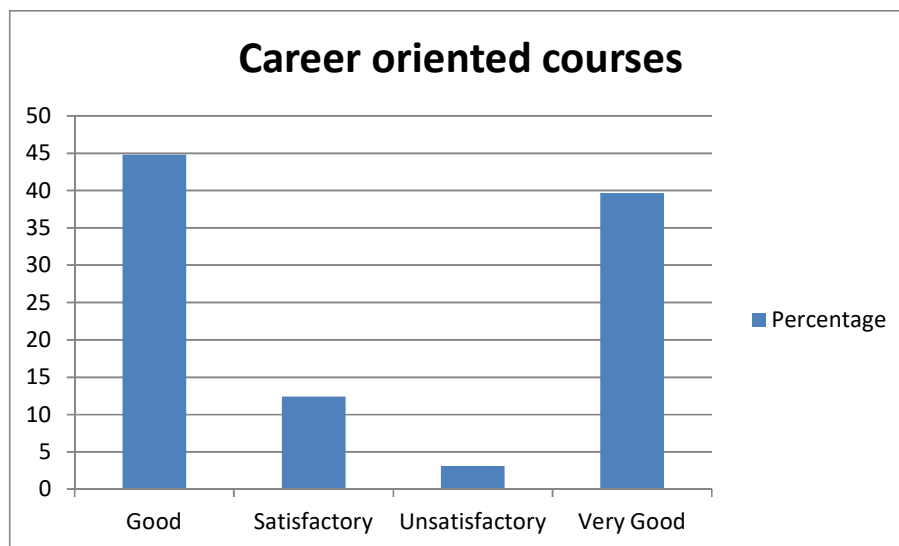


Chart-27 depicts the student feedback on career oriented courses. It is seen that 39.7% of them responds 'very good'; 44.8% of them responds 'good', 12.4% of them responds 'satisfactory' and the rest 3.1% of them responds 'unsatisfactory' to the question they were asked.

Chart-28

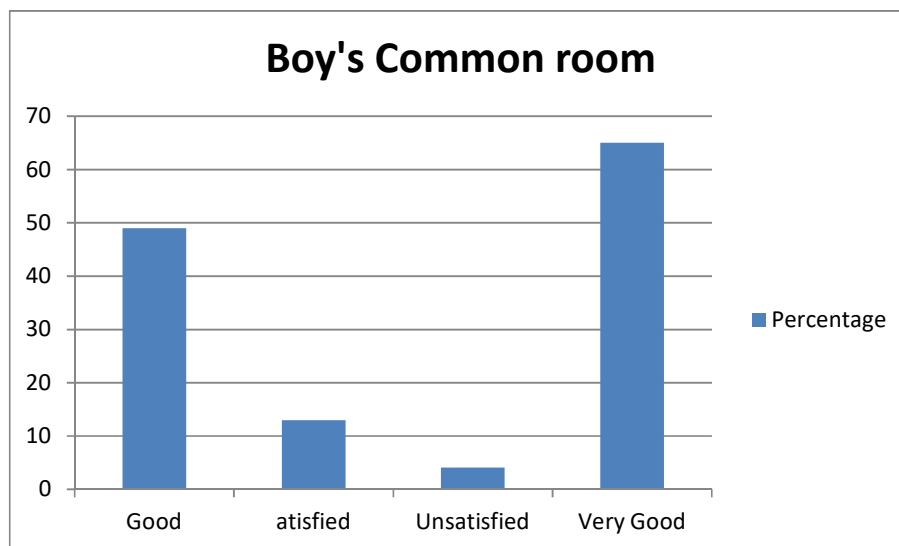


Chart-28 depicts the student satisfactory level on boy's common room of the college. It is seen that only 41.2% of them are responds very good, 40.2% of them responds good, 15.5% of them responds satisfactory and 3.1% of them responds unsatisfactory to the question they were asked.

Chart-29

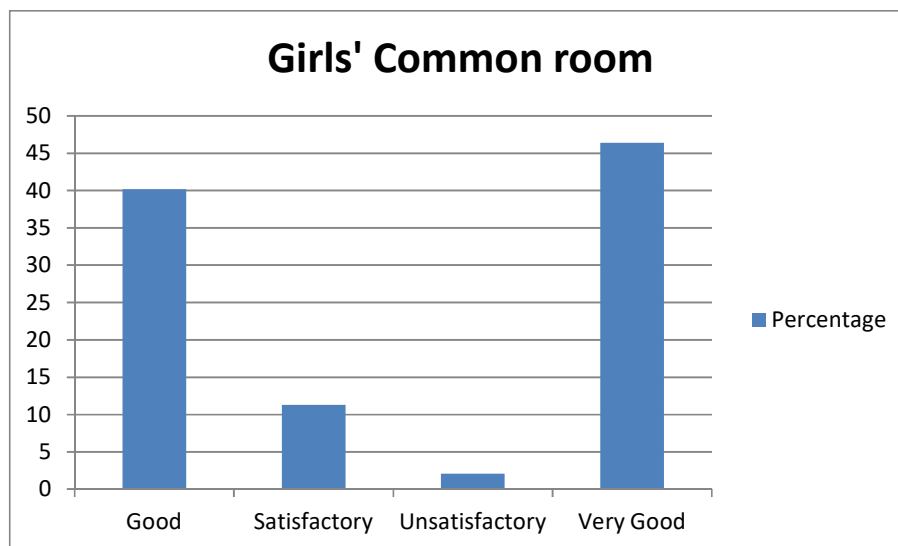


Chart-29 depicts the student feedback on girl's common room of the college. It is seen that 46.4% of the students respond very good, 40.2% of them respond good, 11.3% of them respond satisfactory and 2.1% of them respond unsatisfactory to the question they were asked.

Chart-30

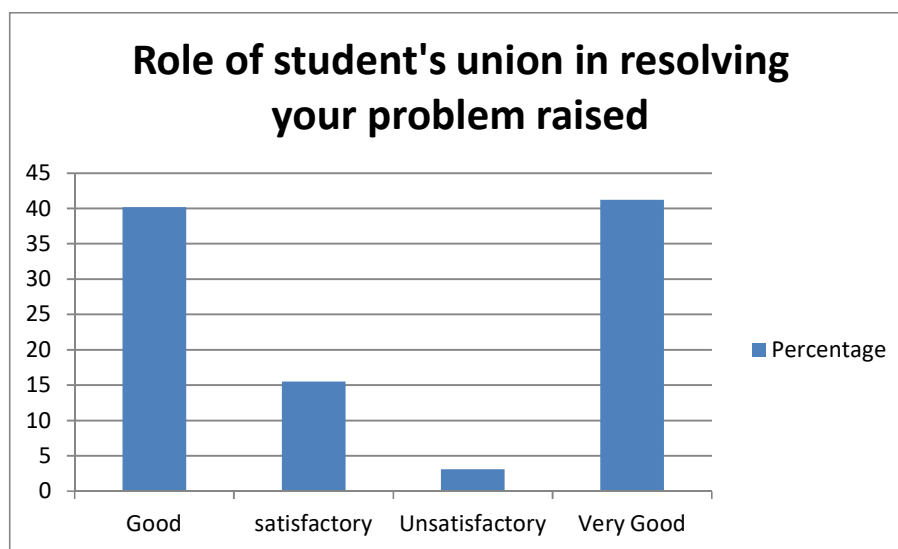


Chart-30 depicts the student's satisfactory level of the role of students union in resolving the problems raised. It is seen that 41.2% of them respond 'very good', 40.2% of them respond 'good', 15.5% of them respond 'satisfactory' and only 3.1% of them respond 'unsatisfactory' to the question they were asked.

MAJOR OBSERVATIONS AND RECOMMENDATIONS

1. It is noticed that, more than 60% of the students are satisfied with the course content, learning values and applicability to real life situation of the course they studied.
2. More than 60% of the students are also satisfied with the course coverage, reading materials and the extent of effort the required to complete the course.
3. The overall rating of the learning process including the project/report is very good. 66% of the students rate it very good and 0.5% of the students rate it unsatisfactory in course content, reading materials and project of the course they studied. Therefore, it is recommended to the authority to take care of the areas to raise the satisfactory level to 100%.
4. It was found that, over 90% of the students are satisfied with the admission procedure of the college. There is scope for the authority to improve the admission procedure since 1% of the students are not satisfied with the current admission process.
5. So far as the Fee structure is concerned, only 37.6% of the students rated it very good, majority of the students rated it good and more than 15% of the students consider it satisfactory. 3.6% of the students are not satisfied with the fee structure of the college.
6. It is noticed that about 80% of the students rated the faculty members good while 12% of them found the faculties satisfactory. Therefore, there is a scope for the faculty members to enhance their overall effectiveness.
7. It is found that, more than 86% of the students feel that, the class room infrastructure is good. There are 2.6% of the students who are not satisfied with the class room infrastructure of the college. Therefore, is recommended to the authority to take initiatives in this regard so that satisfactory level of the students may be raised to the mark of 100%.
8. It is found that, more than 76% of the students feel that the sports and cultural facilities are good. But 6.7% of the students are not satisfied with the facilities of sports and culture in the college. It is recommended that the authority should nurture the area where students' satisfactory level is low and provide the facilities required specially in the field of sports.
9. It is found that, more that 60% of the students are highly satisfied with the canteen facilities of the college when more than 20% of them are fairly satisfied. 8.2% of the students are not satisfied with the canteen facilities. Therefore, initiative may be taken for improvement of the canteen facilities of the college.
10. It is found that, more than 41% of the students are highly satisfied with support they get from the administrative staff whereas 2.1% of the students are not happy with the support they get from the administrative staff. Therefore, it is recommended to the administrative staff to be friendly and lend more helping hand to the students.
11. One of the major findings is that all the respondent students are satisfied with their respective departments.
12. It is found that, more than 39% of the students are highly satisfied with the career oriented courses provided by the college when 44.8% of them are fairly satisfied with the same. On the other hand, 12.4% of them find it satisfactory and 3.1% of the students are not at all satisfied.



(Mr. Ganesh Pathak), Chairman
External A & A Committee
THB College

Chairman
External A & A Committee
THB College, Jamugurihat



(Dr. Bipul Kr. Borah), Member
External A & A Committee
THB College

Member
External A & A Committee
THB College, Jamugurihat



(Mr. Sukdeb Adhikari), Member
External A & A Committee
THB College

Member
External A & A Committee
THB College, Jamugurihat